

## Your rights

You have rights under the data protection legislation, including the right to see the data we hold about you and to correct or delete it. In cases in which your consent is relied upon in order to process your personal data, you have the right to withdraw your consent at any time. If you want to exercise your rights, please contact Mercer, the Scheme's Administrators. You can find their details at the end of this statement.

If you are not satisfied with any aspect of how we handle your personal data, you have the right to lodge a complaint with the Information Commissioner's Office.

Their contact details are:

Information Commissioner's Office  
Wycliffe House,  
Water Lane, Wilmslow  
Cheshire SK9 5AF

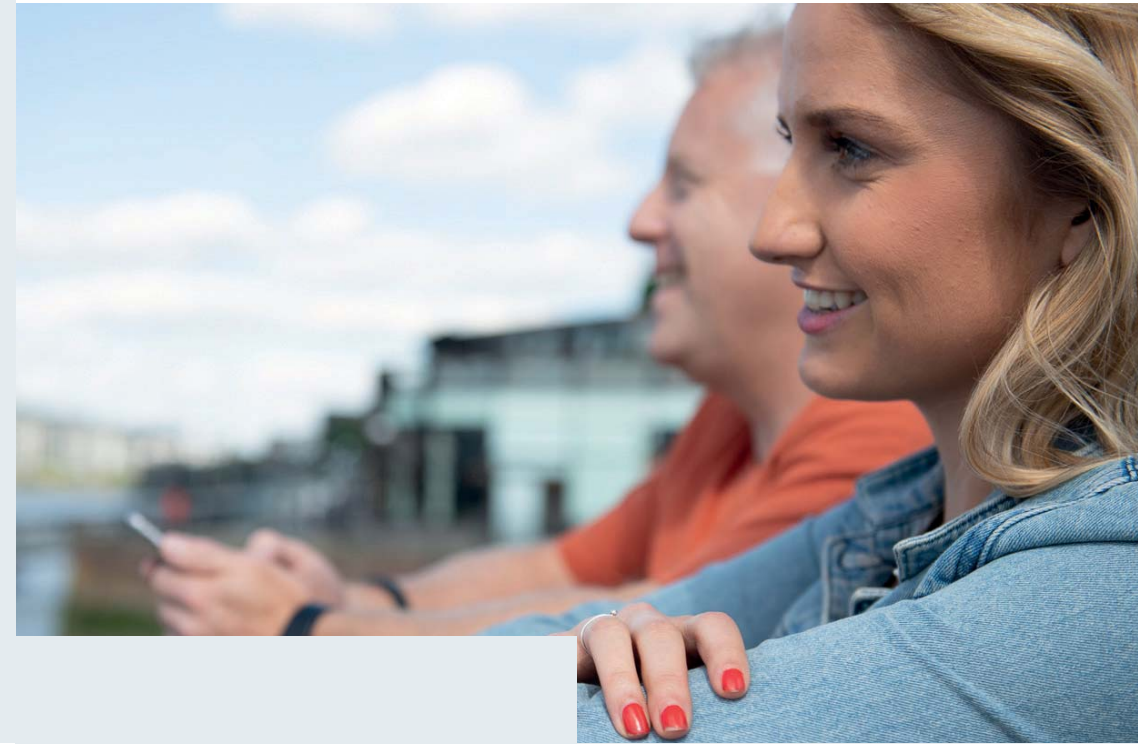
Tel: +44 (0)303 123 1113

Further information is available here:  
<https://ico.org.uk/make-a-complaint/>

**Please note:  
we won't share or  
transfer personal data  
to third parties for  
marketing purposes.**

## Changes to this statement

*We may make changes to this Statement and related policies or procedures where necessary; we don't expect these to be frequent. We will let you know about any changes either by updating this page or, when necessary, by email.*



for a **future**  
worth having



**If you've any questions about your benefits or the Scheme in general, please contact Mercer, the Scheme's Administrators:**

**01689 887500 | [contact.mercer.com](mailto:contact.mercer.com)**

Write: Mercer, Post Handling Centre,  
Maclaren House, Talbot Road, Stretford, Manchester, M32 0FP  
Please remember to tell us your full name and national insurance number.

# Personal data privacy statement

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## The reason for this statement

To run the Santander (UK) Group Pension Scheme (the Scheme) we, the Trustees of the Scheme, need to collect and process personal data. We're committed to protecting and respecting your personal data and privacy. We've issued this statement to explain (i) how we'll collect and use your personal data; (ii) when we'll share or otherwise use your personal data; (iii) who we may disclose your personal data to; and (iv) what your rights are in relation to your personal data.

What data?	Why do we process it?	What's our lawful basis?
<b>Members</b>		
Age, date of birth, gender, marital status, length of employment (with Santander UK PLC or any of the companies in the Santander Group PLC), details of your dependents, details of others in your household, address, email & telephone number.	We collect and process this for auditing, regulatory and tax purposes.	We do this in order to comply with our legal obligations.
Special category data including health data relating to medical conditions	We collect and process this to administer your pension and other benefits you have built up in the Scheme.	We do this to fulfil our contractual obligations with you, where we are acting as the Trustees of the Scheme.
Information we collect from third party companies including information relating to your employment, salary and benefits (including from your former employer and authorities).		We do this to fulfil our contractual obligations with you, where there is a substantial public interest to do so.
Information we collect from third party companies including information relating to your employment, salary and benefits (including from your former employer and authorities).		We do this to fulfil our contractual obligations with you, where we are acting as the Trustees of the Scheme. Please note we may collect this type of information even if you are no longer employed by the Companies. We'll only collect data where it is relevant to your pension and related arrangements.
<b>Members' Spouses (inc. ex-Spouses of Members)</b>		
Age, date of birth, gender, marital status, details of your connected Member, address, email & telephone number.	We collect and process this to administer your connected Member's pension and other benefits they have built up in the Scheme.	We do this to fulfil our contractual obligations without Members, where we are acting as the Trustees of the Scheme.
	To administer pension credits as mandated in a Pension Sharing Order.	We do this in order to comply with our legal obligations.
Further personal data that forms part of a Pension Sharing Order.	We process this in order to comply with a Pension Sharing Order as set out by the court.	We do this in order to comply with our legal obligations.

## Transferring data overseas

We may transfer the personal data we collect about you to other countries outside the United Kingdom ('UK') and store it in such countries. Staff operating outside the UK, who work for us or third parties, may process the data.

Transfers to other jurisdictions may include to the United States and to Ireland. In cases in which transfers are undertaken, we will make sure that the relevant third country is deemed to have an adequate level of data protection or that such transfers are subject to appropriate safeguards (such as standard contractual clauses approved for such use as a matter of the applicable law together with any supplementary measures required), as required under data protection legislation and as set out in this statement.

It is possible to obtain a copy of the standard contractual clauses (or other safeguards) by writing to Mercer, the Scheme's Administrators, using the details on the final page. If we can't ensure the above-mentioned level of data protection, we will only transfer your personal data outside the UK with your explicit consent.

## Storing your data

As required by data protection legislation, we have strict security procedures for the storage and sharing of personal data.

We store your personal data (and that of your dependants) for as long as we need to so that (i) we can administer your benefits; and we can demonstrate that we've complied with our obligations under the Scheme.

This means that we may keep your personal data for a very long time, including after the time the entitlement to any benefits from the Scheme has ended.

## Sharing your data

To help us administer the Scheme, we use external suppliers, consultants and advisers. We have set out below what personal data we share, why we share it and what our lawful basis is for sharing your personal data.

What personal data?	Who do we share it with?	Why do we share it?	What's our lawful basis?
<b>Members</b>			
Age, date of birth, gender, marital status, length of employment (with Santander UK PLC or any of the companies in the Santander Group PLC), details of your dependents, details of others in your household, address, email & telephone number.	The Scheme's Administrators	To ensure we are able to administer your pension and other benefits you have built up in the Scheme	To fulfil our contractual obligations with you and provide you with your pension and other benefits you have built up in the Scheme.
	Tracing agencies		
	The Scheme's Actuary		
Special category data including health data relating to medical conditions.	Santander (UK) Group	To ensure we comply with applicable laws.	To comply with our legal obligations.
	Lawyers and accountants and other similar external advisors		
Information we collect from third party companies including information relating to your employment, salary and benefits (including from your former employer and authorities).	The Scheme's Administrators	To ensure we are able to administer your pension and other benefits you have built up in the Scheme	We do this to fulfil our contractual obligations with you, where we are acting as the Trustees of the Scheme and where there is a substantial public interest to do so.
	The Scheme's Actuary		
	Santander (UK) Group		
Information we collect from third party companies including information relating to your employment, salary and benefits (including from your former employer and authorities).	The Scheme's Administrators	To ensure we are able to administer your pension and other benefits you have built up in the Scheme	To fulfil our contractual obligations with you and provide you with your pension and other benefits you have built up in the Scheme.
	The Scheme's Actuary		
	Lawyers and accountants and other similar external advisors		
Age, date of birth, gender, marital status, details of your connected Member, address, email & telephone number and any further personal data that forms part of a Pension Sharing Order.	Santander (UK) Group	To administer pension credits as mandated in a Pension Sharing Order.	We do this under our legitimate interests to ensure you will gain access to pension funds they have been deemed eligible to receive during their matrimonial proceedings as mandated by the court.
	Third party pension scheme providers		
	Tracing agencies		
Further personal data that forms part of a Pension Sharing Order.	Lawyers and accountants and other similar external advisors		
	Santander (UK) Group		

We will share your personal data with these third parties where this is necessary for them to work on our behalf. At all times we'll ensure that your personal data is processed in accordance with our instructions and this statement. We will make sure that the third party also uses industry-standard security measures in respect of the data. The benefits of some members of the Scheme have been secured under a buy-in policy with Aviva Life & Pensions UK Limited. The personal data of these members has been transferred to Aviva. The data protection policy of Aviva is available [here](#).

Similarly, the benefits of some members of the Scheme have been secured through a transfer of the longevity risk to Zurich Assurance Ltd (Zurich Assurance) and subsequently to The Prudential Insurance Company of America (Prudential Insurance). The personal data of these members has been transferred to Zurich Assurance and Prudential Insurance and may be shared with third parties processing on their behalf. The fair processing notice of Zurich Assurance is available [here](#). (A paper copy of the fair processing notice can be requested by contacting the Data Protection Officer for Zurich Assurance at Zurich Insurance Group, Tri-centre 1, Newbridge Square, Swindon, SN1 1HN or by emailing the Data Protection Officer at GBZ.General.Data.Protection@uk.zurich.com.) The privacy notice provided by Prudential Insurance is available [here](#) (and may be updated from time to time).